



Dear Client,

Thank you for choosing Weststar Pacific Mortgage as your loan servicing agent. As one of the nation's leading providers, we bring you the benefits of our extensive experience and nationwide reach. Our services are designed to ensure your transactions are handled efficiently and accurately, giving you peace of mind.

As a licensed provider of loan servicing for over 40 years, Weststar has the expertise, knowledge, and technology to provide you with unequalled service.

At Weststar, we understand the importance of swift and accurate transactions. That's why, upon your request, we can draft your funds, ensuring your payments are made on time without any hassle. For your convenience, we've enclosed an auto-draft form, making it easier for you to opt for this service.

We know you will be pleased with the quality of service you receive from our customer service staff. Should you have any questions regarding your account or loan servicing in general, please feel free to contact us. Our Customer Service Team is available via email at PhxCustomerService@westloan.com or via telephone at 602-279-9663 or 800-530-0332.

In addition, be sure to include your email address on the servicing instructions sheet. Once your account is set up, you can view your payment and loan details by logging into www.westloan.com (instructions are included in this package).

We value your opinion! Please email PhxFeedback@westloan.com and tell us how we're doing!

We look forward to being a member of your loan servicing team and sincerely appreciate your business!

Sincerely,

Jasmine Sanchez

Jasmine Sanchez
Branch Manager

